



Dyddiad/Date	2 nd September 2025
Rhif Ffôn/Direct Line	01639686868
Ebost/Email	environment@npt.gov.uk
Cyswllt/Contact	Hasan Hasan
Eich cyf /Your ref	
Ein cyf/Our ref	

P969135

Mr. Peter Boden-Ryan
info@visitpontardawe.com

P969135 – Formal complaint

Dear Mr. Boden-Ryan,

I write further to your formal complaint received on the 22nd of August 2025 regarding Officers failing to confirm that a warrant had been applied for to enter the property know as 'Darren View, Godre'r Graig'.

Having investigated the matter as a Stage 1 complaint in line with The Councils Comments, Compliments, and Complaints Policy. Please see below my findings in respect to your complaint.

From my investigation I can confirm that a warrant was applied for and used to access the property know as 'Darren View, Godre'r Graig'. I have attached a copy of the warrant as you requested in your email on received on the 22nd of August 2025. Unfortunately, the Freedom of Information request which you made on the 30th of October 2023 was not shared with all the relevant service areas. The response which was provided to was correct to the knowledge of the responding Officer and the service area on which they were responding on behalf of. As the issue overlapped service areas the responding Officer was not aware that another service area had applied for a warrant to access the property which led to the response which was provided to you. Please accept Officers apologies for the miscommunication.

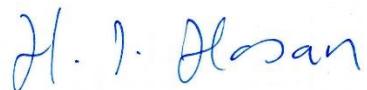
Those Officers involved have been reminded to share any Freedom of Information requests with all service areas who may hold information or contribute to a response to the request in the future.

Once again please accept Officers apologies.

In relation to the new request for any information regarding the application for funding for a replacement school in Godre'r Graig, or any documents related to of the 3 tips which has contained the reference number L44 located on the hillside behind Godre'r graig school. This request has been shared with the relevant service areas so that a response can be provided to you.

I do hope that this satisfactorily addresses your complaint and clarifies the position in relation to your new FOI/EIR request.

Yours sincerely,

A handwritten signature in blue ink, appearing to read "H. J. Hasan".

Engineering Manager